

T&Cs

Promoter

The promoter is WCF Ltd T/A WCF Chandlers

WCF Ltd, Crawhall, Brampton, Cumbria CA8 1TN

Eligibility

Open to UK residents aged 18 years or over.

Employees of WCF Ltd, their immediate families, agents, or anyone professionally connected with the promotion are not eligible to enter.

Promotion Period

The promotion opens on 09/10/26] and closes at 11:59pm on 23/10/26. Orders placed outside this period will not be included.

Entry Method

Customers who place a qualifying heating oil order online at wcfchandlers.com during the promotion period will automatically receive one entry into the prize draw.

Exclusions

Buying Group orders are excluded.

Commercial, trade, contract, and bulk supply orders are excluded.

Telephone, email, and depot orders are not eligible.

Prize

One winner will receive a refund equivalent to the value of their qualifying heating oil order, up to a maximum of 1,000 litres.

Winner Selection

The winner will be selected at random from all eligible entries within [14] days of the closing date. The draw will be conducted using a verifiably random process.

Winner Notification

The winner will be contacted using the details provided with their order within [7] days of the draw. If the winner cannot be contacted or does not respond within [14] days, a new winner may be selected.

No Cash Alternative

The prize is non-transferable and no cash alternative is available other than the stated refund.

Data Protection

Personal data will be processed in accordance with the promoter's Privacy Policy and solely for the administration of this promotion and related customer services.

Promoter Rights

The promoter reserves the right to amend, suspend or withdraw the promotion where necessary due to circumstances beyond its reasonable control.

Decision Final

The promoter's decision is final, and no correspondence will be entered into.